



Session VII – Concurrent Sessions

High Attrition Rate: A Challenge by CA Manoj Kumar Gyawali - Chief Executive Officer, Jyoti Bikas Bank Ltd.

This session was very much liked by the participants and mentioned that the language used by the resource person was simple and easy to understand, the content very relevant for them. He mainly explained the terminology, talked about the challenges associated with it and its mitigation. He pointed out various reasons for staff turnover. Finally he mentioned that managing workforce is an art in itself and hence, motivating them is the key factor for retention.